Mental Health and Well-Being Policy

Ratification date: November 2018

Review date: November 2021

Signed ______________________________________________________ Headteacher

Signed ______________________________________________________ Chair of Governors
Mental Health & Well-Being Policy

1, Why Mental Health and Well-Being is Important
At our school, we aim to promote positive mental health and well-being for our whole school community; pupils, staff, parents and carers, and recognise how important mental health and emotional well-being is to our lives in just the same way as physical health.

We recognise that children’s mental health is a crucial factor in their overall well-being and can affect their learning and achievement. Persistent mental health problems may lead to pupils having significantly greater difficulty in learning than the majority of those of the same age.

The Special Educational Needs and Disabilities (SEND) Code of Practice identifies Social, Emotional and Mental Health as one of the four areas of Special Educational Need.

All children go through ups and downs through their school career and some face significant life events. About 10% of children aged 5 to 16 have a diagnosable mental health need and these can have an enormous impact on their quality of life, relationships and academic achievement.

The Department for Education (DfE) recognises that: “in order to help their pupils succeed; schools have a role to play in supporting them to be resilient and mentally healthy”.

Schools can be a place for children and young people to experience a nurturing and supportive environment that has the potential to develop self-esteem and give positive experiences for overcoming adversity and building resilience. For some, school will be a place of respite from difficult home lives and offer positive role models and relationships, which are critical in promoting pupils well-being and can help engender a sense of belonging and community.

Our role in school is to ensure that they are able to manage times of change and stress, be resilient, are supported to reach their potential and access help when they need it. We also have a role to ensure that pupils learn about what they can do to maintain positive mental health, what affects their mental health, how they can help reduce the stigma surrounding mental health issues and where they can go if they need help and support.

Our aim is to help develop the protective factors which build resilience to mental health problems and be a school where
- all pupils are valued
- pupils have a sense of belonging and feel safe
- pupils feel able to talk openly with trusted adults about their problems without feeling any stigma
- positive mental health is promoted and valued
- bullying is not tolerated
In addition to children’s well-being, we recognise the importance of promoting staff mental health and well-being.

2, Purpose of the Policy
This policy sets out
- how we promote positive mental health
- how we prevent mental health problems
- how we identify and support pupils with mental health needs
- how we train and support all staff to understand mental health issues and spot early warning signs to help prevent mental health problems getting worse
- key information about some common mental health problems
- where parents, staff and pupils can get advice and support

3, Definition of Mental Health and Well-Being
We use the World Health Organisation’s definition of mental health and wellbeing:

... a state of well-being in which every individual realises his or her own potential, can cope with the normal stresses of life, can work productively and fruitfully, and is able to make a contribution to her or his community.

Mental health and well-being is not just the absence of mental health problems. We want all children/young people to
- feel confident in themselves
- be able to express a range of emotions appropriately
- be able to make and maintain positive relationships with others
- cope with the stresses of everyday life
- manage times of stress and be able to deal with change
- learn and achieve

4, Links to other Policies
This policy links to our policies on Safeguarding, Inclusion, Looked After Children, Anti-Bullying, Behaviour and Discipline, Personal Social Health Education (PSHE), Sex and Relationships Education (SRE) and Special Educational Needs and Disabilities (SEND) Policy.

Links with the Behaviour and Discipline Policy are especially important because behaviour, whether it is disruptive, withdrawn, anxious, depressed or otherwise, may be related to an unmet mental health need. We consider behaviour to be a message.
5, A Whole School Approach to Promoting Positive Mental Health

We take a whole school approach to promoting positive mental health that aims to help pupils become more resilient, be happy and successful and prevent problems before they arise.

This encompasses seven aspects:
1. creating an ethos, policies and behaviours that support mental health and resilience that everyone understands
2. helping pupils to develop social relationships, support each other and seek help when they need to
3. helping pupils to be resilient learners
4. teaching pupils social and emotional skills and an awareness of mental health
5. early identification of pupils who have mental health needs and planning support to meet their needs, including working with specialist services
6. effectively working with parents and carers
7. supporting and training staff to develop their skills and resilience

We also recognise the role that stigma can play in preventing understanding and awareness of mental health issues and aim to create an open and positive culture that encourages discussion and understanding of mental health issues. We aim to be a ‘talking school’ with an ‘Open Door Policy’.

6, Roles and Responsibilities

We believe that all staff have a responsibility to promote positive mental health, and to understand about protective and risk factors for mental health. Some children will require additional help and all staff should have the skills to look out for any early warning signs of mental health problems and ensure that pupils with mental health needs get early intervention and the support they need.

All staff understand about possible risk factors that might make some children more likely to experience problems; such a physical long-term illness, having a parent who has a mental health problem, death and loss, including loss of friendships, family breakdown and bullying. They also understand the factors that protect children from adversity, such as self-esteem, communication and problem-solving skills, a sense of worth and belonging and emotional literacy.

The school’s Mental Health Team (SENCO / Inclusion Manager, Designated Safeguarding Team, Learning Mentor):
- leads on and works with other staff to coordinate whole school activities to promote positive mental health
- provides advice and support to staff and organises training and updates
- keeps staff up-to-date with information about what support is available
- liaises with the PSHE Leader on teaching about mental health
- is the first point of contact and communicates with mental health services
- leads on and makes referrals to services
We recognise that many behaviours and emotional problems can be supported within the school environment, or with advice from external professionals. Some children will need more intensive support at times, and there are a range of mental health professionals and organisations that provide support to pupils with mental health needs and their families. Support includes:

- Inclusion Manager
- Safeguarding/Child Protection Team
- Support staff to manage mental health needs of pupils
- SENCO who helps staff understand their responsibilities to children with special educational needs and disabilities (SEND), including pupils whose mental health problems mean they need special educational provision.
- Music Therapy Service
- Learning Mentor
- School nurse
- CAMHS core meetings to support staff to manage mental health needs of pupils

7. Supporting Pupils’ Positive Mental Health
We believe we have a key role in promoting pupils’ positive mental health and helping to prevent mental health problems. Our school has developed a range of strategies and approaches including:

Pupil-led Activities
- Campaigns and assemblies to raise awareness of mental health

Transition Support
- Support for vulnerable children, for example, Speech and Language (SALT) support small group work such as Lego Therapy or Social Communication groups
- Transition meetings with parent/carers, pupils and relevant staff
- Yearly Transition Passports for vulnerable children
- Transition Passports available for all staff to be aware of vulnerable children’s needs
- Key Adults might support secondary school visits with vulnerable pupils

Class Activities
- Worry boxes
- Kindness/Compliment Boards
- Mindfulness and breathing/meditation in class
- Classroom scripts and signposting

Whole School
- Wellbeing Focus, established in 2017-2018
- Social & Emotional Aspects of Learning (SEAL) resources
- Anna Freud Schools in Mind resources
- Assembly themes
• Using the Power of Reading to explore themes and learn about emotions, difference, loss, bullying, change, resilience, etc. - the whole school will explore the same PHSE themed book
• Displays and information around the school about positive mental health and where to go for help and support both within the school and outside the school

Small Group Activities
• Small friendship, social skills groups
• Lunch Club support
• Sanctuary Room for those children who are finding the classroom overwhelming

Teaching about Mental Health and Emotional Well-being
• Through PSHE we teach the knowledge and social and emotional skills that will help pupils to be more resilient, understand about mental health and help reduce the stigma of mental health problems.

Key Stage 1 and Key Stage 2 children learn to explore feelings through SEAL topics:
• It’s Good to be Me
• New Beginnings
• Say ‘No’ to Bullying
• Changes
• Going for Goals
• Relationships

Our approach is to:
• provide a safe environment to enable pupils to express themselves and be listened to
• ensure the welfare and safety of pupils as paramount
• identify appropriate support for pupils based on their needs
• involve parents and carers when their child needs support
• involve pupils in the care and support they have
• monitor, review and evaluate the support with pupils and keep parents and carers updated

8, Early Identification
Our identification system involves a range of processes. We aim to identify children with mental health needs as early as possible to prevent things getting worse. We do this in different ways including:
• Identify individuals that might need support
• being an Attachment Aware School
• working with the School Office staff who are often the first point of contact with families seeking support
• home visits in Foundation Stage 1 and Foundation Stage 2 to identify needs
• induction meetings for pupils / families joining after the Reception year
• analysing behaviour, exclusions, visits to the medical room, attendance and weekly Behaviour Forms / Anti-Bullying Forms
• using PIVOTS 5 to track children identified as having difficulties
- pupil surveys at the beginning of the school Year
- staff report concerns about individual pupils to the Inclusion Manager/SENCO and Designated Safeguarding Team
- worry boxes in each class for pupils to raise concerns which are checked by the class teacher
- weekly staff briefing for staff to raise concerns about individual children
- gathering information from a previous school at transfer or transition
- parental meetings
- enabling pupils to raise concerns to class teacher and support staff
- enabling parents and carers to raise concerns through the school class teacher or to any member of staff - we have an ‘Open Door Policy’
- drop-ins with School Nurse or Educational Psychologist
- P4P Parenting Programme

All staff have had training on the protective and risk factors (see Appendix 1), types of mental health needs (see Appendix 2) and signs that might mean a pupil is experiencing mental health problems. Any member of staff concerned about a pupil will take this seriously and talk to the SENCO/Inclusion Manager or Designated Safeguarding Team.

These signs might include:
- non-verbal behaviour
- isolation from friends and family and becoming socially withdrawn
- changes in activity or mood or eating/sleeping habits
- lowering academic achievement
- talking or joking about self-harm or suicide
- expressing feelings of failure, uselessness or loss of hope
- an increase in lateness or absenteeism
- not wanting to do PE or get changed for PE
- drug or alcohol misuse
- physical signs of harm that are repeated or appear non-accidental
- wearing long sleeves in hot weather
- repeated physical pain or nausea with no evident cause

Staff are aware that mental health needs such as anxiety might appear as non-compliant, disruptive or aggressive behaviour which could include problems with attention or hyperactivity. This may be related to home problems, difficulties with learning, peer relationships or development.

If there is a concern that a pupil is in danger of immediate harm then the school's child protection procedures are followed. A risk assessment and plan will be made.

**Verbal Disclosures by Pupils**
We recognise how important it is that staff are calm, supportive and non-judgmental to pupils who verbally disclose a concern about themselves or a friend. The emotional and physical safety of pupils is paramount and staff listen rather than advise. Staff are clear to pupils that the concern will be shared with the Inclusion Manager/Designated Safeguarding Team and recorded in order to provide appropriate support to the pupil.
Non-Verbal Disclosures by Pupils
Staff also recognise persistent and unusual non-verbal disclosures in behaviours in line with the NICE (National Institute for Health & Care Excellence) recommendation that behaviour may be an unmet need or message.

Confidentiality
All disclosures are recorded and held on the pupil’s confidential file, including date, name of pupil and member of staff to whom they disclosed, summary of the disclosure and next steps.

Assessment, Interventions and Support
All concerns are reported to the Inclusion Manager/Designated Safeguarding Team and recorded. We then implement our assessment system based on levels of need to ensure that pupils get the support they need, either from within the school or from an external specialist service. Our aim is to put in place interventions as early as possible to prevent problems escalating.

We recognise that just like physical health, mental health and emotional well-being can vary at any given time and is fluid and changes, there are no absolutes.

<table>
<thead>
<tr>
<th>Need</th>
<th>Evidence-based Intervention and Support - the kinds of intervention and support provided will be decided in consultation with key members of staff, parents and pupils</th>
</tr>
</thead>
<tbody>
<tr>
<td>Highest need</td>
<td>CAMHS-assessment, 1:1 or family support or treatment, consultation with school staff and other agencies</td>
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<tr>
<td></td>
<td>School Mentor/counsellor -1:1 support</td>
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<td></td>
<td>Educational Psychologist involvement</td>
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<td></td>
<td>External agency support that provides 1:1 support and group work</td>
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<tr>
<td></td>
<td>Weekly Music Therapy on site</td>
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<tr>
<td></td>
<td>If the school, professionals and/or parents conclude that a statutory education, health and care assessment is required, we refer to the SEND policy and SEN School Information Report.</td>
</tr>
<tr>
<td>Monitoring</td>
<td>All pupils needing targeted individualised support will have an Individual Care Plan drawn up setting out -</td>
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<tr>
<td></td>
<td>- The needs of the pupils</td>
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<td></td>
<td>- How the pupil will be supported</td>
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<td></td>
<td>- Actions to provide that support</td>
</tr>
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<td></td>
<td>- Any special requirements</td>
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<tr>
<td></td>
<td>Pupils and parents/carers will be involved in the plan.</td>
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<tr>
<td></td>
<td>The plan and interventions are monitored, reviewed and evaluated to assess the impact e.g. through a Strengths and Difficulties Questionnaire</td>
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<tr>
<td></td>
<td>Multi-agency meetings and regular reviews and feedback with parents/carers</td>
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<tr>
<td>Some need</td>
<td>Access to in school Nurture Room or Sanctuary Room</td>
</tr>
<tr>
<td></td>
<td>Early Help Referral and Children’s Services if</td>
</tr>
</tbody>
</table>

For example
1:1 intervention, small group intervention, skills for life/wellbeing programmes, circle of friends

appropriate
Discussion, advice and support in Child and Mental Health Services (CAMHS) core hours for key staff
An electronic log is kept and there are monthly safeguarding team meetings
Weekly staff briefing

<table>
<thead>
<tr>
<th>Low need</th>
<th>General support e.g. Lunch Club, class teacher/TA, Learning Mentor ‘Check-in’</th>
</tr>
</thead>
</table>

9, **Working with Specialist Services to get swift access to the right Specialist Support and Treatment**

In some case a pupil’s mental health needs require support from a specialist service. These might include anxiety, depression, school refusal and other complex needs.

We make links with a range of specialist services and have regular contact with the services to review the support and consider next steps, as part of monitoring the pupils’ provision.

School referrals to a specialist service will be made by the Inclusion Manager/SENCO following the assessment process and in consultation with the pupil and his/her parents and carers. Referrals will only go ahead with the consent of the parent/carer and when it is the most appropriate support for the pupil’s specific needs.

<table>
<thead>
<tr>
<th>Specialist Service</th>
<th>Referral process</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child and Adolescent Mental Health Service (CAMHS)</td>
<td>Accessed through school, GP or self-referral</td>
</tr>
<tr>
<td>School Mentor</td>
<td>Accessed through the Inclusion Manager/SENCO</td>
</tr>
<tr>
<td>Music Therapy</td>
<td>Accessed through the Inclusion Manager/SENCO</td>
</tr>
<tr>
<td>School Counsellor</td>
<td>Accessed through the Inclusion Manager/SENCO</td>
</tr>
<tr>
<td>Educational Psychologist</td>
<td>Accessed through the Inclusion Manager/SENCO</td>
</tr>
<tr>
<td>Early Help Referral</td>
<td>Accessed through the Inclusion Manager/SENCO, Designated Safeguarding Team</td>
</tr>
</tbody>
</table>

10, **Involving Parents and Carers**

*Promoting Mental Health*

We recognise the important role parents and carers have in promoting and supporting the mental health and wellbeing of their children, and in particular supporting their children with mental health needs.
To support parents and carers:
- we organise a range of Mental Health workshops accessing expertise from voluntary services such as Greenwich Time to Talk. This includes topics such as Anxiety, Stress Management and Sleep.
- we provide information and signposting to organisations on our websites on mental health issues and local wellbeing and parenting programmes.
- we run a P4P Parenting programme.
- have an Open Door Policy.
- supporting parents and carers with children with mental health needs through sensitive and supportive regular meetings and signposting.

When a concern has been raised the school will:
- contact parents and carers and meet with them
- in most cases parents and carers will be involved in their children’s interventions, although there may be circumstances when this may not happen, such as child protection issues.
- offer information to take away and places to seek further information
- be available for follow up calls
- make a record of the meeting
- agree an Action Plan
- discuss how the parents and carers can support their child
- keep parents and carers up to date and fully informed of decisions about the support and interventions

Parents and carers will always be informed if their child is at risk of danger.

We make every effort to support parents and carers to access services where appropriate. Pupils are our primary concern, and in the rare event that parents and carers are not accessing services we will seek advice from the Local Authority. We also provide information for parents and carers to access support for their own mental health needs.

11, Involving Pupils
- we seek pupils’ views and feedback about our approach and whole school mental health activities through Pupil Voice, surveys, class questions and suggestion boxes
- we have a small group of year six pupils on our Anti-bullying Steering Group
- we will be introducing Anti-bullying Ambassadors to support vulnerable children in school

12, Supporting and Training Staff
We want all staff to be confident in their knowledge of mental health and wellbeing and to be able to promote positive mental health and wellbeing, identify mental health needs early in pupils and know what to do and where to get help (see Appendix 3).
Those staff with a specific responsibility have more specialised training and where possible access to supervision from mental health professionals.

Staff training to raise awareness of Mental Health and emotional well-being topics have been accessed through The Maudsley, Charlie Waller Memorial Trust, Greenwich Time to Talk and PAC UK The Agency for Permanency and Adoption.

Supporting and promoting the mental health and wellbeing of staff is an essential component of a healthy school and we promote opportunities to maintain a healthy work life balance and wellbeing with relaxation activities such as yoga, steel pans and staff choir.

Staff have access to Greenwich Employees Assistance Counselling and Advice Service. Contact: 0800 328 1437

13. Monitoring and Evaluation
This policy was made in collaboration with the whole school. Its effectiveness will be monitored by the SLT and Learning Mentor and reported to the Resources Committee. This policy will be reviewed every three years or sooner if deemed necessary.
### Appendix 1

### Protective and Risk factors (adapted from Mental Health and Behaviour DfE March 2016)

<table>
<thead>
<tr>
<th>Risk Factors</th>
<th>Protective Factors</th>
</tr>
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<tbody>
<tr>
<td><strong>In the Child</strong></td>
<td></td>
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<tr>
<td>Genetic influences</td>
<td>Being female (in younger children)</td>
</tr>
<tr>
<td>Specific development delay</td>
<td>Secure attachment experience</td>
</tr>
<tr>
<td>Communication difficulties</td>
<td>Outgoing temperament as an infant</td>
</tr>
<tr>
<td>Physical illness</td>
<td>Good communication skills, sociability</td>
</tr>
<tr>
<td>Academic failure</td>
<td>Being a planner and having a belief in control</td>
</tr>
<tr>
<td>Low self-esteem</td>
<td>Humour</td>
</tr>
<tr>
<td>SEND</td>
<td>Problem solving skills and a positive attitude</td>
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<tr>
<td></td>
<td>Experiences of success and achievement</td>
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<tr>
<td></td>
<td>Faith or spirituality</td>
</tr>
<tr>
<td></td>
<td>Capacity to reflect</td>
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<tr>
<td><strong>In the Family</strong></td>
<td></td>
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<tr>
<td>Overt parental conflict</td>
<td>At least one good parent-child relationship (or one supportive adult)</td>
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<tr>
<td>including domestic violence</td>
<td>Affection</td>
</tr>
<tr>
<td>Family breakdown (including</td>
<td>Clear, consistent discipline</td>
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<tr>
<td>where children are taken into</td>
<td>Support for education</td>
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<tr>
<td>care or adopted)</td>
<td>Supportive long term relationship or the absence of</td>
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<tr>
<td></td>
<td>severe discord</td>
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<tr>
<td>Inconsistent or unclear</td>
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<tr>
<td>discipline</td>
<td></td>
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<tr>
<td>Hostile and rejecting</td>
<td></td>
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<tr>
<td>relationships</td>
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<tr>
<td>Failure to adapt to a child’s</td>
<td></td>
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<tr>
<td>changing needs</td>
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<tr>
<td>Physical, sexual, emotional</td>
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<tr>
<td>abuse or neglect</td>
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<td>Parental psychiatric illness</td>
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<td>Parental criminality,</td>
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<tr>
<td>alcoholism or personality</td>
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<tr>
<td>disorder</td>
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<tr>
<td>Death and loss – including</td>
<td></td>
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<tr>
<td>loss of friendship</td>
<td></td>
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<tr>
<td><strong>In the School</strong></td>
<td></td>
</tr>
<tr>
<td>Bullying</td>
<td>Clear policies on behaviour and bullying</td>
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<tr>
<td>Discrimination</td>
<td>‘Open door’ policy for children to raise problems</td>
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<tr>
<td>Breakdown in or lack of</td>
<td>A whole-school approach to promoting good mental health</td>
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<tr>
<td>positive friendships</td>
<td>Positive classroom management</td>
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<tr>
<td>Negative peer influences</td>
<td>A sense of belonging</td>
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<tr>
<td>Peer pressure</td>
<td>Positive peer influences</td>
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<tr>
<td>Poor pupil to teacher</td>
<td></td>
</tr>
<tr>
<td>relationships</td>
<td></td>
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<tr>
<td><strong>In the Community</strong></td>
<td></td>
</tr>
<tr>
<td>Socio-economic disadvantage</td>
<td>Wider supportive network</td>
</tr>
<tr>
<td>Homelessness</td>
<td>Good housing</td>
</tr>
</tbody>
</table>


| • Disaster, accidents, war or other overwhelming events | • High standard of living |
| • Discrimination | • High morale school with positive policies for behaviour, attitudes and anti-bullying |
| • Other significant life events | • Opportunities for valued social roles |
|                       | • Range of sport/leisure activities |
Appendix 2
Specific mental health needs most commonly seen in school-aged children


Annex C includes definitions, signs and symptoms and suggested interventions for Anxiety (including panic attacks, phobias and Obsessive Compulsive Disorder OCD) Depression Eating Disorders Substance Misuse Self Harm

The DfE guide does not include specific information on suicidal thought

Suicidal Thoughts
Young people may experience thoughts and feelings about wanting to end their lives. Some young people never act on these feelings but may openly discuss and explore them, while other young people die suddenly from suicide without any apparent warning signs.
Appendix 3
Where to get information and support

For support on specific mental health needs
Anxiety UK www.anxietyuk.org.uk OCD UK www.ocduk.org
Depression Alliance www.depressoinalliance.org
Eating Disorders www.b-eat.co.uk and www.inourhands.com
National Self-Harm Network www.nshn.co.uk
Self-Harm www.selfharm.co.uk
Suicidal thoughts Prevention of young suicide UK – PAPYRUS: www.papyrus-uk.org

For general information and support
www.youngminds.org.uk champions young people’s mental health and wellbeing
www.mind.org.uk advice and support on mental health problems
www.minded.org.uk (e-learning)
www.time-to-change.org.uk tackles the stigma of mental health
www.rethink.org challenges attitudes towards mental health